# Lala Novruzova, Assoc. CIPD, SHRM-CP

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### **WORK HISTORY**

August 2017 – Central Bank of the Republic of Azerbaijan

present Training and development

April 2022 -

present Head of Training and development unit

- Lead the design and execution of the Bank's training and development strategy, ensuring alignment with institutional goals;
- Conduct training needs analyses and develop tailored learning programs for all departments;
- Oversee implementation of in-house, external, and digital learning initiatives, ensuring compliance with regulations;
- Manage training budgets, contracts, and vendor relationships to optimize resource use;
- Develop leadership programs to build organizational capability;
- Monitor and evaluate program effectiveness using evaluation models;
- Foster partnerships with regulators, academic institutions, and industry bodies;
- Oversee the design, implementation, and continues improvement of the employee onboarding program to ensure smooth integration of new hires;
- Deliver orientation sessions.

April 2021 -

2022 Senior Specialist

May 2019 -

April 2021 Leading Specialist

August 2017 -

May 2019 Specialist

- Assist in organizing and delivering internal and external training programs for employees;
- Support the preparation of training materials, schedules, and logistical arrangements;
- Maintain accurate training records and participant databases;
- Provide administrative support for the employee onboarding process, including preparing orientation materials;
- Coordinate the Bank's internship program assist with recruitment, selection, and placement of interns;
- Act as the first point of contact for interns, addressing questions and facilitating smooth integration into departments;
- Collect and analyze participant feedback to support continuous improvement of training and internship initiatives;
- Liaise with educational institutions and external training providers to arrange collaborative programs.

September –

December 2025 – Adjuct Lecturer Khazar University

March – Adjunct Lecturer
July 2025 Khazar Universitety

 Delivered a tailored corporate training session on "Fundamentals of Management" to the senior leadership team of AccessBank. November 2014 – HR Specialist

August 2017 "Kaspi" Educational Organisation

- Led end-to-end recruitment processes for academic and administrative roles, including job posting, screening, interviewing, and offer negotiation;
- Designed and implemented a structured onboarding program to enhance new employee integration and reduce time-to-productivity;
- Developed and launched a tailored internship program aligned with organizational goals and talent pipeline needs;
- Managed internship recruitment, including university outreach, candidate selection, onboarding, supervision, and performance evaluation;
- Supported employer branding initiatives by organizing recruitment events, and career fairs;
- Provided guidance on HR policies and procedures to employees and interns, ensuring clear communication and compliance.

# July – Intern, Human Resources department August 2012 Central Bank of the Republic of Azerbaijan

- Gained familiarity with the organizational structure of the Central Bank and the key functions of the Human Resources Department;
- Acquired knowledge of the Labour Code of the Republic of Azerbaijan;
- Participated in various projects related to human resources management;
- Reviewed candidate applications and learned methods for clerical role placement;
- Contributed to the successful reorganization of the internship program;
- Attended multiple trainings focused on interpersonal skills and effective collaboration;
- Demonstrated ability to work in a team and build strong professional relationships.

#### **EDUCATION**

2013- MA, Human Resources Management2014 London Metropolitan University

2009- BA, World Economy2013 Baku State University

## TRAINING AND CERTIFICATION

January 2023 – June 2026 SHRM Certified Professional (SHRM-CP)

March 2025 HR Issues in a Changing, Joint Vienna Institute (JVI)

August 2020 GSE2x: Leaders of Learning, HarvardX

**November 2018** Diagnosis of organisational climate as a factor influencing work

efficiency – methods and tools, Narodowy Bank Polski (NBP)

#### **LANGUAGES**

Azerbaijani – Native English - Advanced